

## Webstore Privacy Policy

Explosion Technologies is strongly committed to a very high standard of conducting our business. We follow the applicable Privacy Laws and protect all of your private details.

Your private details may include your name, business name, email, phone number, billing and shipping address. We are required to collect your private information in order to assist with your transaction with us. Without receiving your private information, we may not be able to supply our product to you.

Explosion Technologies will keep your email contact to send you information and opportunities that may be of interest to you. You will be given the opportunity to opt out at any time.

Explosion Technologies will never sell your private details to external entities.

We will store your private contact details in our electronic system for the purpose of shipping your purchased product to you, in ensuring that the transaction is complete. Only authorised staff will have access to this system and your details.

You may be able to access other third-party websites through our websites. If the operators of those third-party websites collect information about you, we may have arrangements in place with those third parties that allows us to collect or have access to that information. We may need to disclose your personal information to third parties who perform functions or services in connection with our business, such as delivery, product repair or recall, payment processing, marketing, banking, mailing functions, gateway provision, insurance, document management, information technology services including data storage, hosting and security, employment matters, for operation of our websites, or where we are otherwise required to by law.

We will take reasonable steps to protect your personal information, including from misuse, interference and unauthorised access or disclosure. We require our team members to adhere to our internal information security policies to safeguard your personal information at all times.

If we no longer need your personal information, then we may destroy or de-identify the information.

If we become aware that your information has been subjected to unauthorised access, we will report such breach as required by law. Please do not enter any credit card details when contacting us via email or through our website "Contact" form. Credit card details will not be encrypted in these situations and will not be secure. If you have any queries about your private details, please contact us at [service@extech.com.au](mailto:service@extech.com.au).

If you make a complaint with us regarding your personal information, we will aim to respond to your complaint within 30 days. If you are not happy with our response, please let us know and we will aim to address any further concerns you have. If you are still not happy with our response, you may wish to contact the Office of the Australian Information Commission (OAIC), whose details are listed below.

Further information on privacy

You can obtain further general information about your privacy rights and Commonwealth privacy law by contacting the OAIC:

Post: GPO Box 5218 Sydney NSW 2001

Telephone: 1300 363 992

Fax: +61 2 9284 9666

Email: [enquiries@oaic.gov.au](mailto:enquiries@oaic.gov.au)

Website: [www.oaic.gov.au](http://www.oaic.gov.au)